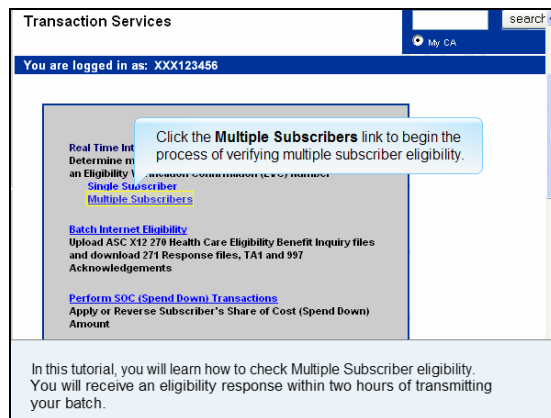Internet Multiple Subscriber

Note: Information used to complete examples is fictitious.

In this tutorial, you will learn how to check Multiple Subscriber eligibility.

Click the **Multiple Subscribers** link to begin the process of verifying multiple subscriber eligibility.

You will receive an eligibility response within two hours of transmitting our batch.

Click the **Batch Title** for which you are checking eligibility.

The List All Eligibility Batches page lists all batches for the specific provider.

Click the individual **Subscriber ID** for which you are checking eligibility.

The **Update Service Date** field is optional and allows you to update all service dates at once.

The **Sort By** field is optional and allows you to select the order for the downloadable print file.

The eligibility response for the recipient (subscriber) will appear on the Update/View Subscriber page.

Note the information within the **Eligibility Message** field.
The eligibility response will display three different color signal lights depending on eligibility status.

A green signal light indicates a recipient (subscriber) is eligible for services.

A yellow signal light indicates a recipient (subscriber) is eligible for benefits under certain conditions.

A red signal light indicates a recipient (subscriber) is not eligible for benefits.

Verify all eligibility information.You may print this page for your records.

After reviewing the eligibility response you may:
Update Subscriber.
Update and Go to Single Eligibility.
Delete Subscriber.
Or
Cancel.

Click **Back** to return to the list of individual recipient
(subscriber) IDs.